# Contents Page

Contents

[Contents Page 1](#_Toc188357578)

[Organisation Overview 2](#_Toc188357579)

[Problem Overview 2](#_Toc188357580)

# Organisation Overview

Health Advice Group is a charity that provides information on how to best deal with things such as seasonal allergies, weather conditions and home environments. The solution they are looking to have us develop will provide weather forecasting to inform health decisions, a dashboard to monitor air quality and advice on how to deal with weather and environmental conditions. They would also like personalised advice based on the user’s location, a personal health tracking tool, and features to assist in accessibility.

# Problem Overview

Their current system provides very limited outreach meaning that fewer people can receive advice

# User Groups

Managers -

General Staff –

# Empathy Map

|  |  |
| --- | --- |
| Says | Thinks |
| Does | Feels |

# User Stories